

REFERRAL PREFERENCE LIST

GOOD TO KNOW

REFERRAL NAME	ID	RECEIVING LOCATION
REFERRAL TO CALIFORNIA SMOKERS HELPLINE	9331	ROUTE TO HELPLINE
REFERRAL FOR E-CONSULT TO RUBICON MD	TF548	ROUTE TO ECONSULT FOR REVIEW
REFERRAL TO HOSPICE	NA	NO referral required, please CC Nursing for coordination
REFERRAL TO HOME HEALTH	NA	NO referral required, please CC Nursing for coordination
REFERRAL TO PUBLIC HEALTH	NA	NO referral required, please CC Nursing for coordination
EXTERNAL REFERRAL TO RADIOLOGY	9038	This should ONLY be used when unable to find your imaging request through the Advanced Imaging Referral Preference List SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO DENTAL SERVICES	9105	ONLY DENTAL PROVIDERS should use this order
EXTERNAL REFERRAL TO ORAL SURGERY	9055	PRIMARY CARE PROVIDERS - ONLY use this referral for lumps, bumps and tooth impactions - <u>Pediatric patients</u> - 13 and older ONLY , younger than 13, follow warm hand off process - <u>Adult patients</u> , <i>OB included</i> , please submit referral
INTERNAL REFERRAL TO DENTAL	9144	PRIMARY CARE PROVIDERS - ONLY use this referral for: - Pediatric patients (<i>all ages</i>) - OB patients - Adult patients with urgent matters + follow warm hand off process

IMPORTANT!!!

Questions related to oral/dental referrals + dental dpt warm hand off process, please reference, 'How to refer patients to Dental and/or Oral Surgery" guide.

Ensure that providers are honoring the referral (order) class when it comes to internal/outgoing so that the order and referral align and it goes to the appropriate
All Referrals will autoclose when appointment confirmation or consult notes are uploaded to the referral. Please know that it does not mean the referral is cancelled,

DO NOT use Database referrals, as those referrals are not associated to a workqueue for a team to process and can cause delays to patient care.

BEST PRACTICE when editing a submitted referral is to cancel the referral and resubmit to ensure that the default settings and routing are honored.

BEST PRACTICE any time the preference list is updated, providers **MUST** resave orders with changes

INTERNAL REFERRALS		
REFERRAL NAME	ID	RECEIVING LOCATION
INTERNAL REFERRAL TO DENTAL	EAP 9144	SA183 RFL- AUTH DENTAL INTERNAL REFERRALS [11649]
INTERNAL REFERRAL TO OPTOMETRY (5 YO+)	EAP 9025	SA183 RFL-AUTH OPTOMETRY REFERRALS [11650]
INTERNAL REFERRAL TO FAMILY SUPPORT	EAP 9192	SA183 RFL-AUTH FSS REFERRALS [11653]
INTERNAL REFERRAL TO FOOD PANTRY	EAP 02188	SA183 RFL TO FOOD PANTRY [39519]
INTERNAL REFERRAL TO WIC	EAP 9103	SA183 RFL-AUTH WIC REFERRALS [11654]
INTERNAL REFERRAL TO ELIGIBILITY	EAP 163214	SA183 RFL-AUTH ELIGIBILTY REFERRALS [12092]
INTERNAL REFERRAL TO INTEGRATED BEHAV HEALTH	EAP TF641	SA183 RFL-AUTH IBH REFERRALS [11648]
INTERNAL REFERRAL TO PATIENT CARE COORDINATION	EAP 9504	SA183 RFL-AUTH PATIENT CARE COORDINATION [16490]
INTERNAL REFERRAL TO CARESIGNAL	EAP 9405	SA183 RFL-AUTH CARE SIGNAL REFERRALS [17709]
INTERNAL REFERRAL TO CULTURA Y BIENESTAR	EAP 250111	SA183 RFL-AUTH CULTURAL Y BIENESTAR [23466]
REFERRAL TO RECIPe4HEALTH FOOD + HEALTH COACHING	EAP 960701	SA183 RFL-AUTH FOOD FARMACY [17151]
INTERNAL REFERRAL TO CLINICAL PHARMACIST MEDICATION THERAPY (MTM) PROGRAM	EAP 248811	SA183 RFL-AUTH MEDICATION MANAGEMENT PROGRAM [40638]
EXTERNAL WOMENS HEALTH REFERRALS		
REFERRAL NAME	ID	RECEIVING LOCATION
EXTERNAL REFERRAL TO ECV (HIGHLAND)	EAP 9022	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO C-SECTION (HIGHLAND)	EAP 160480	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO INDUCTION (HIGHLAND)	EAP 9511	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
Referrals to anywhere other than Highland - please cc Medical Assistant to coordinate referral (i.e. Alta Bates and St. Rose)		
EXTERNAL REFERRALS		
REFERRAL NAME	ID	RECEIVING LOCATION
EXTERNAL REFERRAL TO CHO PEDIATRIC NUTRITION	EAP RF0021	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
PSYCHIATRIC E-CONSULT	EAP ECO0001	PEDS AND ADULT - ROUTES TO PSYCH ECONSULT FOR REVIEW
EXTERNAL REFERRAL TO ALLERGY CLINIC	EAP 9001	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO AUDIOLOGY	EAP 9003	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO BREAST CLINIC	EAP 9113	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO CARDIOTHORACIC SURGERY	EAP 9147	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO CARDIOLOGY	EAP 9004	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO PEDIATRIC CARDIOLOGY	EAP 9125	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO CHIROPRACTIC	EAP 9044	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO ACUPUNCTURE	EAP 9089	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO GENETICS	EAP 9118	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO NEPHROLOGY	EAP 9018	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO RADIOLOGY	EAP 9038	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO COLORECTAL SURGERY	EAP 9848	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO PULMONOLOGY	EAP 9058	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]

EXTERNAL REFERRALS

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EXTERNAL REFERRAL TO DENTAL SERVICES	EAP 9105	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO DERMATOLOGY	EAP 9006	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO ENDOCRINOLOGY	EAP 9007	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO EAR, NOSE AND THROAT	EAP 9008	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
REFERRAL TO CALIFORNIA SMOKERS HELPLINE	EAP 9331	ROUTES TO HELPLINE- PHANTOM REFERRAL
EXTERNAL REFERRAL TO INFERTILITY CONSULT	EAP EF141	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO GASTROENTEROLOGY	EAP 9010	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO PEDS DEVELOPMENTAL & BEHAV HEALTH	EAP RF0043	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO PALLIATIVE CARE	EAP 9146	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO HAND SURGERY	EAP 9662	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO HEMATOLOGY/ ONCOLOGY	EAP 9014	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO PEDIATRIC HEMATOLOGY/ ONCOLOGY	EAP 9028	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO NEUROLOGY	EAP 9019	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO SPEECH THERAPY	EAP 9098	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO INFECTIOUS DISEASES	EAP 9016	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO LYMPHEDEMA CLINIC	EAP 9108	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
REFERRAL FOR E-CONSULT TO RUBICON MD	EAP TF548	ROUTES AS AN ECONSULT FOR REVIEW - PHANTOM REFERRAL
EXTERNAL REFERRAL TO ORAL SURGERY	EAP 9055	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL FOR COLONOSCOPY	EAP 9140	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL FOR ELECTROMYOGRAPHY	EAP 9154	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO NEUROSURGERY	EAP 9052	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO OCCUPATIONAL THERAPY	EAP 9054	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL FOR STRESS TEST/ECHO	EAP 9069	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO OBSTETRICS	EAP 9022	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO GYNECOLOGY	EAP 9013	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO OPHTHALMOLOGY	EAP 9024	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL FOR BARIUM SWALLOW	EAP 9570	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO ORTHOPEDIC SURGERY	EAP 9544	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO UROGYNECOLOGY	EAP 9133	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO PAIN MANAGEMENT	EAP 9056	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO PHYSICAL THERAPY	EAP 9032	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO PLASTIC SURGERY	EAP 9033	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO PODIATRY	EAP 9034	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO PSYCHIATRY	EAP 9035	SA183 RFL-AUTH IBH REFERRALS [11648]
EXTERNAL REFERRAL TO DME SUPPLY	EAP 9187	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]

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EXTERNAL REFERRAL TO PULMONARY FUNCTION TEST (aka PFT)	EAP 9853	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO RHEUMATOLOGY	EAP 9039	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO SLEEP DISORDERS CLINIC	EAP 9059	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO ENDOSCOPY	EAP 9543	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO GENERAL SURGERY	EAP 9011	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO PEDIATRIC SLEEP MEDICINE	EAP RF0027	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO VASCULAR SURGERY	EAP 9042	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL FOR HOLTER MONITOR	EAP 8489183	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO UROLOGY	EAP 9041	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO WOUND CARE	EAP 9094	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO PEDIATRIC SPORTS MEDICINE	EAP REF83	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO HELP ME GROW	EAP 409108	AUTO INTERFACE TO 'FIRST 5'
EXTERNAL REFERRAL TO OPTOMETRY	EAP 9025	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO FOOD SUPPLEMENTS - WIC (BELOW 5Y)	EAP 411395	SA183 RFL-AUTH FOOD SUPPLEMENTS [37517]
EXTERNAL REFERRAL TO FOOD SUPPLEMENT NON-WIC (ABOVE 5Y)	EAP 411396	SA183 RFL-AUTH FOOD SUPPLEMENTS [37517]
EXTERNAL REFERRAL TO PHYSICAL MEDICINE AND REHABILITATION (PMR)	EAP 9959	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO TEMPOROMANDIBULAR DISEASE (TMD)	EAP 411398	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]
EXTERNAL REFERRAL TO NUTRITION	EAP 9115	SA183 RFL-AUTH REFERRAL DEPARTMENT [11657]

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